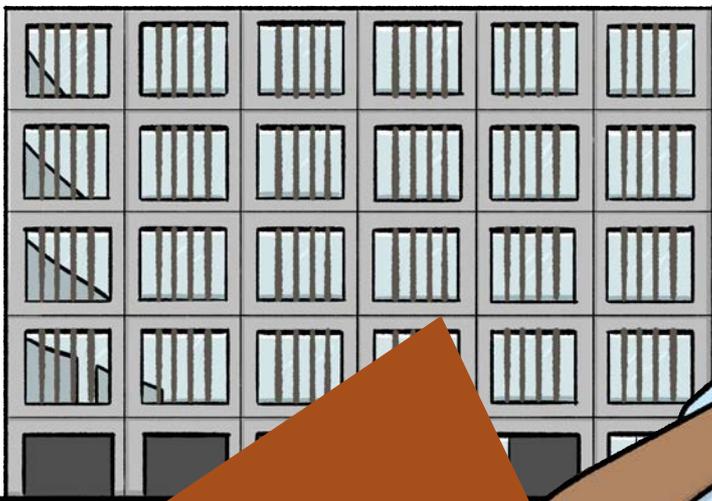




# Looking at prison healthcare

Information leaflet



easy  
read

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In this Easy Read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are [blue and underlined](#). These are links which will go to another website which has more information.

# Introduction



The National Confidential Enquiry into Patient Outcome and Death (NCEPOD) is a charity which works to make healthcare services better for the people who use them.



We do this by collecting information from people who use healthcare services.



Our work has led to lots of good changes in how healthcare is provided.



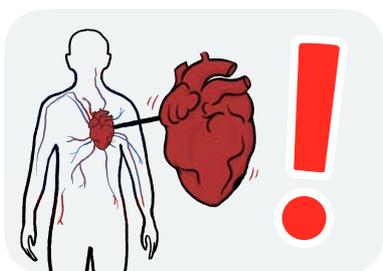
We are trying to make healthcare better in prisons.



To do this, we are collecting information about people who have had healthcare in prison.

# What we are looking at

We are mainly looking at healthcare given to prisoners who died of:



- A 'natural' death - this means an illness like a heart attack.



- An 'other non-natural' death - like taking too many drugs by accident.



We will look at the care they were given before they died, to find out:

- What was done well.
- What could have been done better.

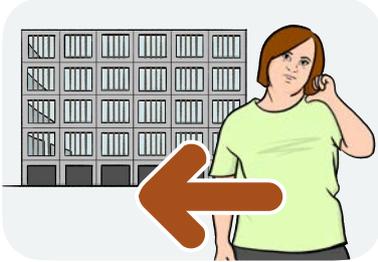


We will ask prison staff for information about how healthcare is given to prisoners.



We also want to hear from:

- Prisoners.



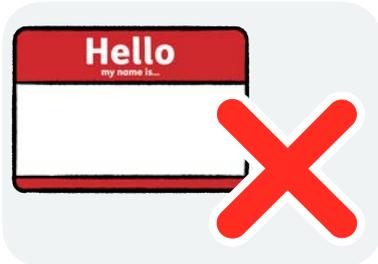
- People who used to be in prison.



- Family and friends of people who are in prison or used to be in prison.



We will do this using surveys on the internet.



These surveys will not ask for people's names.



We will also run online **focus groups**.

A **focus group** is when an organisation asks a small group of people what they think about something.

# People who died in prison



We will look at the healthcare given to prisoners who died between 1st January 2018 and 31st December 2020.



We will collect some private personal information about them.



This information will include:

- Their NHS number.
- Their prison number.
- Their date of birth.
- Their sex.
- Any health conditions they had.

We will then:



- Look at any other healthcare records for the person.



- Ask the doctor or nurse who was involved in their care to fill out a survey to tell us what happened.



- Get a group of doctors and nurses to look at the information and tell us:
  - What went well.
  - What could have been done better.



This group of doctors and nurses will not see any information that could tell them who the prisoner was, like their name.



All information about prisoners will be destroyed at the end of our work.



It will be impossible to find out who the prisoners were.

## The law



We have been told by the Government that we are allowed to read the prisoners' information.



This means that we do not need prisoner's families to tell us we can read the information.



You can find out more about this here: <https://www.hra.nhs.uk/about-the-hra/ourcommittees/section-251/what-is-section-251/>



If the prisoner said that they did not want their information used before they died, we will not use their information.



Family members of prisoners who have died cannot ask that we do not look at their information.

# People who have had healthcare in prison



If you use an online survey to tell us what you think about prison healthcare, we will not ask your name.

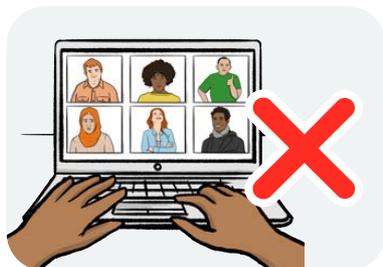


The survey will be deleted once we have all of the information we need.



If you come to an online focus group:

- We will remove all personal information when we finish our work.



- We will delete the video of the focus group when we finish our work.



We will only get in touch with you about focus groups if you say that we can.



You can decide to stop taking part in focus groups at any time.

If you stop taking part in focus groups:



- Your information will be deleted.



- We can't delete your online survey.



This is because we don't know who has done the survey, as we don't ask your name.

# Keeping your information safe



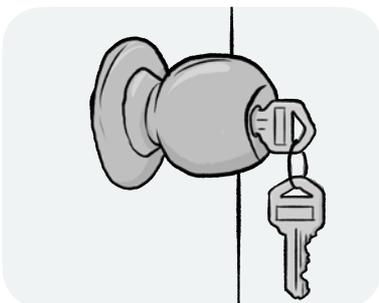
All of the information we collect is kept safe.



We will use a password to look at information on the computer.



Only a small group of people will be able to look at the information.

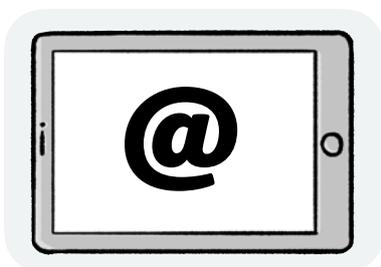


All of the information is kept in a locked office, in locked drawers and computers.

# If you think we are doing something wrong



If you are worried about how we are using your information, ask a member of prison staff to contact Marisa Mason by:



- Email: [mmason@ncepod.org.uk](mailto:mmason@ncepod.org.uk)



- Phone: 0207 251 9060



If you think it is very serious, you can contact the Information Commissioner's Office.



This is the organisation in charge of keeping information safe in the UK.

You can contact them by:



- Phone: 0303 123 1113



- Their website:  
<https://ico.org.uk/concerns/>

# For more information



You can look at our website here:  
[www.ncepod.org.uk](http://www.ncepod.org.uk)

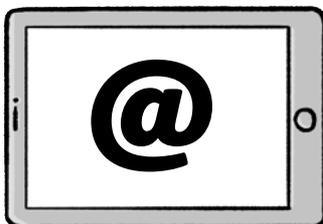
If you need more information please contact us by:



- Post:  
NCEPOD  
Ground floor, Abbey House  
74-76 St John Street  
London  
EC1M 4DZ



- Phone: 0207 251 9060



- Email: [prisonhealth@ncepod.org.uk](mailto:prisonhealth@ncepod.org.uk)

This Easy Read information has been produced by [easy-read-online.co.uk](http://easy-read-online.co.uk)